

Terms and Conditions – Privacy Policy

INFORMATION ON THE PROCESSING OF PERSONAL DATA pursuant to EU Reg. 2016/679 WEB USERS

WELCOME TO GRAFICHE LAMA SRL

As provided for by EU Reg. 2016/679 and by the working team established pursuant to art. 29 of the 95/46 / EC Directive (WP29), here below is described how personal data are collected and used.

The information hereunder is provided only for this website and not for any other website that may be consulted through links (hereinafter called "links"), even within this website, for which GRAFICHE LAMA SRL is not the data controller.

As a user, you are responsible for the personal data of third parties published or shared through our website as well as for the collection tools used therein, and guarantee that you have the right to communicate or disseminate them, thus holding GRAFICHE LAMA SRL harmless from and against any liability to third parties.

NAME AND CONTACT DETAILS OF THE HOLDER OF THE DATA PROCESSING

GRAFICHE LAMA SRL

Mail: info@grafichelama.com

PURPOSE AND LEGAL BASIS OF THE PERSONAL DATA PROCESSING

GRAFICHE LAMA SRL processes the personal data provided by you for the following purposes:

- Contact the user in order to:
 - Reply either to enquiries or support calls
 - Carry out sales or promotional activities related to the services offered by GRAFICHE LAMA SRL
 - Send messages, via email or newsletter, containing commercial or promotional information relating to the services offered GRAFICHE LAMA SRL
 - Manage the website, in this regard please refer to the [cookie policy](#)

The data provided by users and collected by GRAFICHE LAMA SRL in the "Contacts" section of this website will be processed to send the user the feedback and information expressly requested by him. The legal basis legitimizing the personal data processing for this purpose is the execution of pre-contractual actions (Article 6 paragraph 1, letter b) of EU Reg. No. 679/2016)

In case of explicit consent of the user, the data collected may be used to send him commercial or promotional newsletters, messages or emails. The legal basis that legitimates the processing of personal data for this purpose is the consent of the interested party (art. 6 para. 1, a) of the EU Reg. No. 679/2016.

DATA PROCESSING METHODS

The personal data of users are processed by GRAFICHE LAMA SRL adopting all the appropriate security measures aimed at preventing unauthorized access, disclosure, modification or destruction of the data. The processing is carried out using IT and / or telematic tools

CATEGORIES OF PROCESSED DATA

Navigation data: our computer systems and software procedures used to operate this website acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols. This information is not collected to be associated with any identified interested party, but by its very nature users could be identified through processing and association with data held by third parties.

This category of data includes the IP addresses or domain names of the computers used by users connecting to the website, the URI (Uniform Resource Identifier) addresses of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numeric code indicating the status of the reply given by the server and other parameters relating to the operating system and the user's IT environment.

These data are used only to obtain anonymous statistical information on the use of the website and to check its correct functioning. They are deleted immediately after processing. Data could be used to ascertain responsibility in case of hypothetical computer crimes against the website: except for this eventuality, data on web contacts are not stored for more than seven days.

Data provided voluntarily by the user: the optional, explicit and voluntary e-mail sending to the addresses on this website entails the subsequent acquisition of the sender's address, needed to reply to enquiries, as well as any other personal data included in the e-mail. Specific summarized information will be progressively reported or displayed on the website pages set up for specific services on request.

RECIPIENTS OR CATEGORIES OF PERSONAL DATA RECIPIENTS

Data could be accessed by:

- authorized personnel pursuant to the provisions of art. 29 of the EU Reg. 2016/679
- external persons appointed as responsible for the data processing pursuant to the provisions of art. 28 EU Reg. 2016/679

STORAGE PERIOD OF PERSONAL DATA

Personal data are processed for the time needed to perform the service requested by the user or required by the purposes described in this document. Longer times are foreseen for the fulfillment, by the owner, of obligations imposed by the current regulation.

PLACE OF STORAGE OF PERSONAL DATA

Personal data are processed at GRAFICHE LAMA SRL operating offices and in any other place where the parties involved in the processing are located.

OWNER'S INTENTION TO TRANSFER PERSONAL DATA TO A THIRD COUNTRY OR TO AN INTERNATIONAL ORGANIZATION

GRAFICHE LAMA SRL does not transfer personal data to third countries or international organizations, within the limits of what is described in the cookie policy.

FUNDAMENTAL RIGHTS OF THE INVOLVED PARTY AND POSSIBILITY OF EXERCISING THEM

As a party involved in the processing of personal data you have the right to:

- obtain access to them
- obtain the amendment of inaccurate data, without unjustified delay, in case of explicit request
- obtain the cancellation of personal data
- obtain your automated personal data, in structured format, commonly used and readable by an automatic device
- oppose and forever stop the processing of the data provided, within the limits of the legitimate interests of the owner
- limit their processing
- withdraw the consent at any time (this right can be exercised by sending an e-mail to info@grafichelama.com. GRAFICHE LAMA SRL undertakes to reply within 30 working days from receipt)
- submit a complaint to a supervisory authority

LEGAL OR CONTRACTUAL OBLIGATIONS OR REQUIREMENTS TO TERMINATE A CONTRACT

Failure to authorize data processing will prevent from satisfying the enquiry and / or supporting the activities for which explicit consent is provided

DEFENSE IN JUDGMENT

Personal data may be used by GRAFICHE LAMA SRL in court or before the commencement of proceedings as defense against any abuse in the use of this application or related services

EXISTENCE OF AN AUTOMATED PERSONAL PROFILE, INCLUDING PROFILING

Not applicable to GRAFICHE LAMA SRL

Pursuant to articles 13 and 14 of EU Reg. 2016/679 I hereby declare that I have read the information on the processing of my personal data

I hereby consent to the processing of the personal data provided by me in this section of the website in response to my enquiries/ request for support

I hereby consent to the processing of the personal data provided by me in this section in order to receive commercial information regarding your products / services

INFORMATION ON THE PROCESSING OF PERSONAL DATA
pursuant to EU Reg. 2016/679 (Articles 13 and 14) and Legislative Decree 101/2018
CUSTOMERS AND SUPPLIERS

Dear Sirs,

pursuant to EU Reg. 2016/679, in relation to the personal data provided directly by you or by the persons authorized by you, in all steps of the contractual and pre-contractual activity characterizing the relationship between our companies, we provide the following information:

NAME AND CONTACT DETAILS OF THE HOLDER OF THE DATA PROCESSING

GRAFICHE LAMA SRL – E-Mail: info@grafichelama.com

CONTACT DETAILS OF THE PERSON IN CHARGE OF DATA PROTECTION

No Data Protection Officer (DPO) has been appointed

PURPOSE AND LEGAL BASIS OF THE PERSONAL DATA PROCESSING

GRAFICHE LAMA SRL processes the personal data supplied by you for the following purposes:

- Execution of the provisions of contracts and orders
- Administrative and fiscal management of contracts and orders
- Reply to enquiries
- Commercial, promotional or marketing purposes

The legal basis of data processing is the fulfillment of contractual and pre-contractual purposes for which the EU Reg. 2016/679 does not provide explicit consent

DATA PROCESSING METHODS

The personal data of users are processed by GRAFICHE LAMA SRL adopting all the appropriate security measures aimed at preventing unauthorized access, disclosure, modification or destruction of the data. The processing is carried out using paper, IT and / or telematic tools

CATEGORIES OF PROCESSED DATA

Whenever managing contractual and pre-contractual relations, GRAFICHE LAMA SRL deals with common data, which could be provided to the control authorities on explicit request. In any case, GRAFICHE LAMA SRL ensures that minimum data will be collected to guarantee the provisions of contracts and orders.

RECIPIENTS OR CATEGORIES OF PERSONAL DATA RECIPIENTS

Data could be accessed by:

- authorized personnel pursuant to the provisions of art. 29 of the EU Reg. 2016/679
- external persons appointed as responsible for the data processing pursuant to the provisions of art. 28 EU Reg. 2016/679

STORAGE PERIOD OF PERSONAL DATA

Personal data are processed for the time needed to perform the service requested by the user or required by the purposes described in this document. A longer period of time is foreseen for the fulfillment, by the owner, of obligations imposed by the current regulation.

PLACE OF STORAGE OF PERSONAL DATA

Personal data are processed at GRAFICHE LAMA SRL operating offices at Osio Sopra (BG), Italy, and in any other place where the parties involved in the processing are located.

OWNER'S INTENTION TO TRANSFER PERSONAL DATA TO A THIRD COUNTRY OR TO AN INTERNATIONAL ORGANIZATION

GRAFICHE LAMA SRL does not transfer personal data to third countries or international organizations.

FUNDAMENTAL RIGHTS OF THE INVOLVED PARTY AND POSSIBILITY OF EXERCISING THEM

As a party involved in the processing of personal data you have the right:

- to obtain access to them – to amend inaccurate data, without unjustified delay, in case of explicit request
- to obtain the cancellation of personal data – to obtain your automated personal data, in structured format, commonly used and readable by an automatic device – to oppose and forever stop the processing of the data provided, within the limits of the legitimate interests of the owner.

You have the right to limit the data processing. In the event of rectification, cancellation or limitation of the processing of the data supplied by you, GRAFICHE LAMA SRL, as data controller, will inform the aforementioned third parties and the recipients of the processing, if you request it. You have the right to revoke your consent for all processing of personal data supplied by you.

This right can be exercised by sending an e-mail to info@grafichelama.com;

GRAFICHE LAMA SRL undertakes to reply to it within 30 working days from its receipt.

Moreover, you have the right to submit a complaint to a supervisory authority.

LEGAL OR CONTRACTUAL OBLIGATIONS OR REQUIREMENTS TO TERMINATE A CONTRACT

Failure to authorize data processing will prevent from proceeding with the execution of the provisions of the contracts and orders.

DEFENSE IN JUDGMENT

Personal data may be used by GRAFICHE LAMA SRL in court or before the commencement of proceedings as defense against any abuse in their use.

EXISTENCE OF AN AUTOMATED PERSONAL PROFILE, INCLUDING PROFILING

Not applicable to GRAFICHE LAMA SRL